



Non-compliant institutions on values to face sanctions



Former Liberian President Ellen Sirleaf Johnson addressing the congregation at the KICC Tsavo Ballroom during the inauguration of the first cohort of Fellows under PSELF programme on 15th March 2022. Seated from left Caren Wakoli (Founder/CEO ELF), Amb. Anthony Muchiri (PSC Chairperson), Amb. Amina Mohamed, (CS Sports) and Dr. Joseph Kinyua (Head of Public Service) - **STORY ON PAGE 2**

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By Gabriel Juma and Habel Shiloli

Public institutions who failed to participate in the recently concluded evaluation of status of compliance with constitutional values and principles in their institutions for the period 2020-2021 will face sanctions.

Public Service Commission Chairperson warned that the Commission will not consider matters from those institutions as a punitive measure to ensure compliance with constitutional requirement under Article 234.

“The Commission will not deal or deliberate on any matters emanating from those MDAs which

do not participate in the promotion, monitoring, evaluation and reporting on values and principles,” he said.

He further said that appropriate disciplinary measures shall be taken against the lead officers responsible for the activity as required by Section 64 of the Public Service Commission Act, 2017.

Amb Muchiri was speaking during a webinar organized by the Commission to disseminate the report findings to the institutions that were evaluated during the 2020/2021 values and principles compliance evaluation cycle. The webinar,

which began on 29th March, ended on 1st April 2022.

He asserted that the institutions’ participation in promoting, monitoring and reporting on the status of compliance with values and principles is not an optional responsibility.

“As you may be aware, Article 234(2)(h) of the Constitution obligates the Commission to evaluate and report to the President and Parliament the extent to which the values and principles in Articles 10 and 232 of the Constitution have been complied with in the

First cohort of Fellows under PSELF programme inaugurated



PSC Chairperson Amb. Anthony Muchiri receives former Liberian President Ellen Sirleaf Johnson at the KICC for the inauguration of the first cohort of Fellows under PSELF programme on 15th March 2022.

By Sharon Sang'iewa and Tom Muema

The first group of fifty young Public Service Emerging Leadership Fellowship (PSELF) programme Fellows began their one year leadership training programme following their inauguration at a ceremony presided over by former Liberian President Ellen Sirleaf Johnson.

PSC rolled out the programme in collaboration with Emerging Public Leaders (USA) and Emerging Leaders Foundation (Africa) to build leadership capacity in entry level public servants in Ministries, State Departments and Agencies.

The inauguration ceremony was held at KICC Nairobi and attended by Sports CS Amina Mohammed, Head of Public Service Joseph Kinyua, PSC Chairperson Anthony Muchiri, PSC Commissioners, Principal Secretaries and other senior public servants.

In her address to the Fellows,

Sirleaf said, “All of you represent the future of your country, your leadership and the devotion you give to the public service will result in meaningful contributions to Kenya’s bright future.”

She stated that a similar programme was launched in Liberia during her regime and that today the Liberia’s civil service continues to benefit from the young professionals who have remained in the service and represent the quality element of serving their nation.

President Uhuru Kenyatta in a speech read by Dr. Kinyua challenged the Fellows to emulate and embrace the legacy of the first generation of public servants who were motivated by a strong desire to serve and to make a difference in the lives of their fellow Kenyans.

Cabinet Secretary for Sports Amb Amina Mohammed expressed confidence that the programme will inject new ways of thinking and approaches in government institutions that will ensure greater efficiency, transparency and a value-based public service.

Amb Muchiri observed that empowered and accountable leaders are critical to a professional and effective Public Service, which inspires a sense of purpose and drives high performance.

“In targeting young, new

entrants into the public service, this Programme whose rallying theme is “Nurturing value-driven leaders” has recruited from a variety of sectors within the Public Service representing the diversity of the Kenyan population,” said Amb Muchiri.

Dr. Mary Mwiandi, the PSC lead Commissioner for the programme said, “The fellows will be taken through a one year intensive leadership programme which is sandwiched within the normal duties and assignments at their work station. They will be coached by both private and public sector luminaries in order to gain knowledge and build their social and career growth networks,”

Lynette Opete Cafasso, a Fellow who spoke on behalf of her colleagues thanked the Public Service Commission and partners for the “rare chance” given to them.

“Whoever much is given, much is expected,” she said as a reminder to her colleagues of the responsibility that lay ahead of them.

The Fellows were competitively recruited from among 5,000 young public servants who applied to undergo the one-year training programme under PSELF.

The programme was launched in November 2021 at KICC when the partners signed a memorandum of understanding for the collaboration.

Guests at the inauguration ceremony included Head of Public Service Ghana, Mr. Nana Kwasi Dwamena; board members of the partners, EPL-USA and ELF-Africa; and Chandler Institute of Governance who helped develop the curriculum.

What the PSELF programme entails



The first cohort of Fellows under PSELF programme after their inauguration pose for a group photo with dignitaries (back row) from left, Wanyama Musiambo (Deputy HOPS, Yawa Hansen-Quo (EPL CEO), Amb. Anthony Muchiri (PSC Chairperson), Amb. Amina Mohamed, (CS Sports) Ellen Sirleaf Johnson (Former President, Liberia), Caren Wakoli (Founder/CEO ELF), Dr. Joseph Kinyua (Head of Public Service), Dr. Mary Mwiandi (Commissioner PSC), Elizabeth Williams (Founder EPL Global), Nana Kwasi Dwamena (Head of Public Service, Ghana) and Dr. Simon Rotich (PSC CEO).

By Veronicah Wahu

The Public Service Emerging Leaders Fellowship (PSELF) is a programme designed to nurture young public servants joining the service to become strong citizen-centric leaders.

Just like the Public Service Internship Programme (PSIP), which targets the youth, PSELF is a twelve-month programme targeting young public servants below the age of 35, who have served in the public service between six and 12 months.

The rallying theme for the programme is **“Nurturing value-driven leaders”**.

The PSELF programme is being implemented by the Public Service Commission in collaboration with Emerging Public Leaders (EPL) - USA and Emerging Leaders Foundation (ELF) - Africa.

The programme was officially launched at the KICC, Nairobi in November 2021 at a ceremony pre-

sided over by Prof. Margaret Kobia, the Cabinet Secretary for Public Service, Gender, Senior Citizen Affairs and Special Programmes.

During the launch a Memorandum of Understanding was signed between the Public Service Commission and the two partners, EPL-USA and EFL-Africa.

This paved way for the recruitment of the first cohort of 50 Fellows comprising 25 females and 25 males, out of 5,000 applicants.

The Fellows were inaugurated on 15th March 2022 at the KICC in a ceremony that was graced by the former President of Liberia, Ellen Sirleaf Johnson.

The programme is designed to create a collaborative environment that will harness an inclusive culture, valuing, respecting and representing individual differences and thoughts and enabling partici-

pants to provide frank and fearless advice so as to create integrity and impact in service delivery.

The curriculum for the programme involves three things - Putting citizens at the heart of public service; Public service leadership and ethics; and Skills for young public leaders.

The fellows will be exposed to a broad range of public sector domains such as policy, operations, mobilization and communication skills, essential attitudes and mindsets for public service delivery as well as core skills for public service delivery.

The mode of training will combine lectures with a mix of experiential and applied learning, hands-on practice, mentorship and peer learning techniques that will impart practical skills and knowledge.

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public service,” he stated.

While appreciating all the 426 MDAs that participated in the survey, the chairperson disclosed that there was a decline in the compliance index across all sectors during the 2020/2021 values and principles compliance evaluation cycle with the overall compliance being 40%.

He said the Statutory Commissions and Authorities recorded the highest decline of 5.4% while the best performing sector was Public Universities and the least performing sector was Ministries and State Departments.

“Today, I want to challenge you to find out what the problem is in your Institution and seek

appropriate and immediate intervention measures to arrest the downward trend and bring compliance level to above average,” said Mr. Muchiri.

He promised that the Commission will engage MDAs at all levels to ensure in-depth understanding of the values and principles through continuous awareness creation and sensitization programs among other interventions.

Over 1500 participants attended the webinar. They included, Heads of Human Resource/Registrars in State Corporations and Public Universities; Directors of Administration and Heads of

Human Resource in Ministries, Departments and State Departments; Principals and deputy principals of Technical and Vocational Training Institutes; Heads of departments, divisions and units; and officers in-charge of ethics matters in Ministries, Departments and Agencies.

The participants were informed that the 2021/2022 values and principles compliance evaluation cycle is set to commence in July 2022.

The feedback from the webinars will inform the review of the evaluation process including the evaluation tool.

Commissions and Independent Offices to commemorate 10th anniversary on 12th April

By Browne Kutswa

Preparations for the commemoration of the 10th anniversary of the forum of Constitutional Commissions and Independent Offices (CC&IO) are at an advanced stage following pledges by member institutions to provide budgetary support for the event.

Public Service Commission is among the institutions that have offered support in response to an appeal by the Chairperson of the CC&IO forum who is also the chairman National Land Commission Mr Gershom Otachi Bw’Omanwa to chairpersons of all Constitutional Commissions and Independent Offices. A planning committee comprising technical staff from all CC&IOs attended a working retreat in Nakuru City in March 2022 to finalize arrangements for the

anniversary celebrations.

The anniversary will be observed on 12th April 2022 at Kenyatta International Convention Centre under the theme “*Celebrating a decade of promoting constitutionalism and observance of democratic values and principles*”. Some 1000 delegates are expected to attend the day long conference that will also have a public exhibition on its sidelines where member institutions will showcase their programmes and interact with their stakeholders.

As part of the anniversary celebrations, a compendium that tracks the journey, milestones and challenges experienced by each of the commissions and independent offices over the last ten years will be published. There will also be webinars, a public lecture in conjunction with the University of Nairobi, and a conference with panel

discussions on thematic issues.

Public Service Commission is a member of the 22-member CCIO forum that also comprises institutions listed under Chapter 15 of the Constitution of Kenya 2010 and other independent offices.

The CCIO forum has held eight conferences and public exhibitions in different parts of the country in line with the spirit of devolution with Kwale hosting the first conference in 2012. The annual conference could not be held in 2020 and 2021 due to the challenges posed by the COVID-19 pandemic.

The last congress was held in Kericho County in 2019 and officially opened by the Deputy President William Ruto.

Nairobi County Inspectorate Officers trained in Dagoretti

By Badi Khamis

Over 100 Inspectorate Officers from Nairobi County were on 17th March 2022 commissioned at Dagoretti in Nairobi.

The Commissioning was a climax of a five months intensive training the officers underwent at City Inspectorate College, Dagoretti.

The occasion was presided over by the PSC Commissioner Dr. Mary Mwiandi who urged the officers to serve the citizenry with diligence and commitment.

"It's your duty to adhere to public service values and principles and possess high ethical standards"

Dr. Mwiandi informed the officers to put into practice all the knowledge and skills garnered during the five months training.

The Director of enforcement at Nairobi Metropolitan Service (NMS), Dr. Mark Leleruk who represented the Director General NMS, reiterated NMS's commitment to ensure proper training for all officers.

Recruitment of candidates who qualified for the positions was conducted by NMS in collaboration with the Public Service Commission.



PSC Commissioner Dr. Mary Mwiandi inspecting a guard of honor during the commissioning of the Nairobi County Inspectorate Officers in Dagoretti

The Officers were trained on traffic management, communication skills, protocol and public relations.

A total of 1237 inspectorate officers have so far been trained since 2020. The inspectorate officers will be deployed to all the 17 sub counties in Nairobi.

HRMD Directors to help achieve a citizen-centric public service

By Habel Shiloli

Ministries, State Departments and Agencies (MDAs) under the purview of the Public Service Commission should align with the strategic direction of the Commission towards achieving a citizen-centric public service.

PSC Chairperson, Amb. Anthony Muchiri, held a series of interactive meetings with Human Resource Management and Development (HRMD) Directors from MDAs at the Commission House to forge a common understanding on improving service delivery to the citizens.

He urged the HRMD Directors to familiarize with the Commission's Strategic Plan 2019-2024 to enable them meaningfully contribute to the development of respective MDAs' Strategic Plans that can assure citizen-centric service delivery.

The interactions are expected to provide opportunity for taking stock of



PSC Chairperson Amb. Anthony Muchiri addressing a section of HRMD Directors from MDAs at the Commission's main boardroom.

successes and challenges in the delivery of the Commission's mandate and Strategic Plan especially as the Commission nears its mid term review.

They are also expected to provide the heads of HR a platform to share knowledge and practices necessary for managing the HR function under the delegated powers.

Through the meetings the Heads of HR are able to discuss emerging issues on the accountability, responsibility and functional roles of respective

Public Servants and know the expectations of the Commission.

They are also a platform for feedback and experience sharing on challenges encountered in carrying out the delegated Powers and chart the way forward.

IHRM wants Emeritus policy developed to tap retirees' expertise



PSC Chairperson Amb. Anthony Muchiri (centre) poses for a photo with IHRM Executive Director Quresha Abdullahi (to his left), Deputy Commission Secretary/Technical Services Jane Chege (Left), IHRM Council Members Catherine Mwangi (2nd left) and Mr. Wycliffe Kinya (right)

By Pauline Muriuki

The Institute of Human Resource Management (IHRM) has challenged the Public Service Commission (PSC) to develop an Emeritus policy that will facilitate tapping of knowledge and expertise of retired personnel in areas such as promotion of national values and principles of governance at the community level.

The IHRM Executive Director Ms. Quresha Abdullahi said this when she led the IHRM team in paying a courtesy call on PSC Chairperson, Amb. Anthony Muchiri 8th February, 2022.

Amb Muchiri expressed his commitment to promote efficient Human Resource Management, which is critical for

the success of the public service.

He called on Human Resource Management professionals to proactively guide leaders on policies and best practices in order for the public service to keep abreast with emergent trends and remain competitive.

The Chairman pledged to strengthen collaboration and partnership between IHRM and PSC.

He pointed out the need to seek donor funding to support various programmes that will improve public service delivery.

The meeting discussed potential areas of collaboration, which included Recruitment of IHRM members from the Public Service HR fraternity; Induction of Public Service Internship

Programme (PSIP) and their mentors; and Following up former interns to understand how they are coping after exiting the PSIP.

Other areas of collaboration included Requesting that the Certified Human Resources Professional (CHRP) be included in career guidelines; Raising awareness on workplace mental health and well-being; and Development of a standard Code of Conduct for use both at the National and County Governments.

Also present at the meeting were the IHRM Council members Ms. Catherine Mwangi and Mr. Wycliffe Kinya, and the PSC Deputy Commission Secretary, Technical Services, Mrs. Jane Chege.

The importance of soft skills in the workplace

By Juma Gabriel, PhD, MKIM

Employees require personal attributes that can enable them successfully execute assignments at the workplace. These are attributes and personality traits that help them interact with other employees and succeed in the workplace. Scholars variously refer to them as Soft Skills, Common Skills or Core Skills.

Alison Doyle a Job Search Expert for The Balance and Founder of CareerToolBelt.com defines Soft skills as the non-technical skills that relate to one's work.

Similarly, "Dr. Alex K." an Associate Professor, Tiruchirappalli India, in his book titled "Soft Skills" defines soft skills as people skills, the non-technical, intangible, personality specific skills that determine one's strength as a leader, listener, negotiator and conflict mediator.

Examples include inter-personal or people skills, listening skills, personality skills, character traits, transferable skills, negotiation skills, communication skills, leadership, digital literacy, following instructions, critical thinking, problem solving, public speaking, team work, empathy, work ethics, etiquette, and time management among others. These are some of the top skills employers seek in the candidates they hire.

Dr. Alex argues that besides skills and experience employers consistently look for soft skills. He proposes several ways through which soft skills can be acquired. These include being co-operative and displaying strong leadership ability as appropriate for one to be a good team player.

It is also about having a positive attitude - always endeavouring to see the glass as half full instead of half empty; exuding and confidence when trying to impress another person. This confidence should be supported with knowledge and



Dr. Gabriel Juma

skills.

It is about creative and imaginative thinking which are valued in any job. This is the ability to think outside the box. In addition, it is about ability to embrace constructive criticism and criticize diplomatically - one's ability to handle criticism says a lot about one's willingness to improve.

Soft skills also involve being a self-starter and one who takes initiative. This means constantly seeking out new ways to keep one's job interesting and motivational; leading by example through leading others towards a common goal.

Dr. Alex further says that Soft skills make one unique as they help identify one's strengths and weaknesses. He concludes that it takes soft skills to execute any idea because it involves dealing with people directly.

One's soft skills come into focus when one gets feedback from others. One should respond to the feedback received and be a good planner by prioritizing ones to do list. A good employee is expected to shuffle several different assignments and projects at once.

Soft Skill can be acquired through training. This may involve developing personal attributes, communication abilities, personality traits, etc. which

are important socially and professionally. Some of the key topics to be covered include *inter alia* positivity, time management, motivation, flexibility, problem-solving, critical thinking, conflict resolution, decision making, adaptability, attitude, communication, creative thinking, work ethics, teamwork, networking and leadership.

Olivia McGary in an article titled "The Benefits of Soft Skills Training for your workforce" argues that soft skills are interpersonal skills hardwired to an individual's personality that characterize how an employee solves problems, manages work and interacts with other people in the workplace.

Soft skills play an important role in the success and growth of a person. It is important for the employees to be able to interact well with others as every profession and role includes interacting with the clients, colleagues, managers, and others. Employees with good soft skills are also very adaptable to the role and environment irrespective of the field or industry. They are deemed as efficient candidates by the employers.

In contrast, Hard Skills are technical skills that are job-specific. The hard skills of the workforce, such as writing, reading, ability to use computer programmes, come from education, certification, training, and work experience.

These skills can be taught, are measurable, and have the ability to be tested through examinations and practical assignments. Unlike hard skills that are learned, soft skills are much harder to learn, at least in a traditional classroom. They are also much harder to measure and evaluate.

The contact centre and citizen experience

By Martha Kisame

When the Public Service Commission Chairperson Amb Anthony Muchiri called out my name and three others at his inaugural meeting with the secretariat staff, I was tense to a near collapse.

I wondered what mistake I had done and how the new Chairperson knew my name!

Fortunately and surprisingly, it turned out that the Chairperson was in fact recognizing and appreciating the work we do, and associating us with the image and face of the Commission!

When the Commission established a contact centre in 2020, I was among the staff who were deployed to run it.

The Contact Centre was established with the aim of enhancing effective communication between commission and the public through providing real-time responses.

In the wake of the Covid-19 pandemic, the contact center became, and continues being, the most effective link between the citizens and Commission by relaying relevant and accurate information that they seek, or addressing complaints which they lodge through calls and email.

It also serves as a channel for collecting feedback from the public to help the Commission to make informed decisions.

Most inquiries and complaints that we handle through the contact centre include officers following up on



Martha Kisame

their re-designation requests, appointment letters, delayed promotions, status of their discipline cases, internship, internet connectivity and delays during interviews, and fraud.

While we solve most of the straight-forward issues that clients present through the call centre, we isolate issues that require the immediate attention of the Commission's management and escalate them.

This is in addition to the weekly reports that we prepare at the contact centre.

I derive satisfaction from solved cases. Some clients call back to appreciate the Commission's intervention when their issues are resolved.

One such case was a PWD, a newly appointed officer, who was deployed to Mombasa under the Department of Immigration. He worked for several months without pay before calling the contact centre for assistance.

His call to the contact centre unlocked the obstacles that had prevented him getting

on to the pay roll.

In another case, an applicant who had not received an interview link travelled all the way to Commission House to access the contact centre physically.

We gave him a link and placed him in a room at Commission House where he underwent the virtual interview.

Having worked at the Commission's switchboard from 2009 to 2015, my deployment to the contact centre was a new experience all together. It has challenged me to know what each section at the commission does, to enable me provide real time responses to citizens.

I have learnt to follow up cases with various directorates at the Commission and even Ministries, Departments and Agencies for solutions.

Once I get the answers, I then call back the clients to give them feedback.

Some of the critical attributes that I have mustered include the ability to empathize with the citizens who lodge complaints and to be patient with those who are angry.

I appreciate my colleagues in various directorates at the Commission for being supportive in providing timely information and solutions when we request.

The biggest challenge is MDAs who slow us in providing the required information or solutions, especially the Ministry of Health.

The future prospects presented by my PSIP internship

By Maureen Kogi

“Tell me, and I will forget. Show me, and I may remember. Involve me, and I will understand,” are wise words by Confucius.

It is in reflecting upon these words that I recognize that experiences have continued to forge a new way of thinking in me. I am currently an intern at the Public Communication Unit of the Public Service Commission, under the Public Service Internship Program (PSIP).

I was extremely honored to get the opportunity to come on board on 11th February 2022.

Having completed my Bachelor's Degree in Communication, Public Relations, I was looking forward to gaining practical skills in the Public Relations world. PSIP cannot have come just at the right moment!

As I began working at the Public Service Commission, in the first two weeks I set up goals to focus on throughout the twelve months internship period.

One of the goals was to develop a better understanding of myself within the workplace, while the other was to develop a strong network to jumpstart my career.

I intend to use this internship opportunity to bridge the gap between practical and theoretical knowledge. Keeping my goals in mind, I hope this experience will mold me as I advance in my career. I have in mind the prospect to transition into meaningful employment in both



Maureen Kogi
Intern, Communication unit

the public and private sectors. Since the conception of the program, some of the visible benefits include 10% of the enrolled interns transitioning to meaningful employment.

This opportunity is a stepping stone and as such, I ought to take challenges as they come and learn from them. Furthermore, the future of this country is squarely on young men and women.

I dedicate my service to the people and the nation. Indeed it is a chance to make a difference in people's lives and improve the world.

My first day at the workplace was quite challenging, being in a new environment and meeting new people. But so far, it is turning out to be a great experience.

Having been deployed to the contact center, my role entails managing calls and keeping track of open cases and

transactions at the Public Service Commission. In general, I help customers across different service platforms via email and, phone calls.

I am also privileged to not only communicate personalized solutions to customers' queries but also to respond to tickets efficiently, and report recurring and significant problems.

Communication is usually an essential aspect of success. In order to achieve my day-to-day objectives, I have learned to maintain punctuality, have a professional attitude, network with people, be flexible, and be open-minded in dealing with challenges.

PSC expects adherence to the code of conduct, rules, and regulations, maintenance of constant confidentiality, demonstration of commitment, and willingness to actively participate in the learning experience of the program. In return not only do I get to master the demands of the workplace but I also gain technical needs that give me a competitive edge

As I reflect now, I can affirm that the goals I have set will continue soaring because in my opinion, you can always formulate a better understanding of yourself and you can always network to develop a stronger tree of connections.

My Story — my patient, my colleague

By Mercy Munyaka

On 29th March 2022, I was walking to the bus stop from the office with two of my colleagues. We part ways at the Jogoo House turn and I chose to pass through the Reinsurance Plaza parking.

Half way through the parking lot I saw someone leaning on a parked car, I glanced at him then passed, assuming that he was drunk.

After three to four steps I took a look back just to see what the guy was up to, and then I realized he was actually in tremors. I moved closer to him and realized he was sweating so badly.

“Excuse me, are you okay?” I asked him.

He just shook his head sideways without uttering a word. So, I understood that he needed help. I asked a passerby to hold him as I got one of the parking attendants to help him sit down. They did that, then helped loosen his coat, tie and shoe laces. After that they returned to their business.

“So, I am now left with ‘my patient!’” I thought.

I then asked him, “Do you have someone I can call to come help you out?”

“Mater,” he uttered.

I took out my phone to request an Uber. Sadly, all the Ubers I found were 10 to 15 minutes away, yet this was an emergency.

So I cancelled the Uber requests and decided to go to

the car exit to ask anyone driving out to drop ‘my patient’ at Mater hospital. They all ignored me.

I went back to the parking attendants to request them for some assistance. They all pretended to be busy, doing a lot of nothing.

I shouted at them, “*Basi si mtupeleke niwalipe.*”

That was when I got their attention, and one of them asked me, “*Utafika bei?*”

“*Mangapi?*” I asked. We agreed on Ksh 200.

I rushed back to where I had left “my patient” seated with someone to watch over him, only to find a colleague from the Commission seated next to him.

“*Maxi kwani unajua huyu mtu?*” I ask her.

“*EEhhh, si huyu ni ‘nani’* (a pet name he’s called at the work place)”

“Jayden (not his real name),” I shouted in astonishment. He lifted his head and looked at me.

By now, the driver I had sourced maneuvered his way around the parking and finally found us. We took “my patient,” who now happened to be a colleague at work, into the vehicle and set off for the Mater hospital that is premised at Development House.

“Mater main hospital,” our patient uttered, still in tremors.

So, with my colleague Maxi, we re-directed the driver. On the way the driver decided to charge us more since we were now headed to a different destination.

He parked on the road side and said, “*Huko mnaenda mtalipa thao.*”

We agreed and he drove us there. Luckily, the traffic was not heavy, so we got to Mater in no time.

I dashed out to go and start with the registration as Maxi and Jayden proceeded to the Emergency room.

His blood pressure read 188 over something, I can’t remember well. I was then given the prescription to take to the pharmacy.

Soon, I came back with the medication which the medics took and gave him then asked me to step out of the emergency room.

Suddenly, the doctor called out the patient’s name loudly, severally. After a while, the nurses came out and told us that he had convulsed due to the prolonged tremors but he would be okay.

Maxi called a colleague who shares an office with the patient. He came over and later called our patient’s brother to inform him.

After admission, the colleague who had joined us dropped Maxi and I home.

We wish our colleague patient quick recovery.

Mercy Munyaka is a member of PSC staff in the Corporate Services Directorate

EVENT PICTORIAL: CEREMONY ON OFFICIAL INUGURATION OF THE FIRST COHORT OF FELLOWS UNDER THE PUBLIC SERVICE EMERGING LEADERS FELLOWSHIP PROGRAMME AT THE KENYATTA INTERNATIONAL CONVENTION CENTER (K.I.C.C), TUESDAY 15TH MARCH, 2022



Amb. Anthony Muchiri speaks to participants the inauguration ceremony at KICC, Nairobi



CS Ministry of Sports and Culture Amb. Amina Mohamed, addresses participants during the inauguration ceremony at KICC, Nairobi



Amb. Anthony Muchiri speaks to guests during the dinner in honor of the PSELF programme partners at the Sankara Hotel, Nairobi on 14th March, 2022



R-L: CS Ministry of Sports and Culture Amb. Amina Mohamed, PSC Chairperson Amb. Anthony Muchiri and Founder/CEO ELF Caren Wakoli



Founder/CEO ELF Caren Wakoli speaks during the ceremony



Founder EPL Global Elizabeth Williams speaks during the ceremony

EVENT PICTORIAL: CEREMONY ON OFFICIAL INUGURATION OF THE FIRST COHORT OF FELLOWS UNDER THE PUBLIC SERVICE EMERGING LEADERS FELLOWSHIP PROGRAMME AT THE KENYATTA INTERNATIONAL CONVENTION CENTER (K.I.C.C), TUESDAY 15TH MARCH, 2022



PSELF Programme partners EPL-US, ELF-Africa and CIG pose for a photo



The first cohort of Fellows under the PSELF programme pose for a photo after the inauguration ceremony



Her Excellency Sir Ellen Johnson Sirleaf is welcomed by PSC Chairperson



Her Excellency Sir Ellen Johnson Sirleaf is flanked by PSC Commissioner Mary Mwiandi (right), Founder EPL Global Elizabeth Williams and PSC Chair Amb Anthony Muchiri



Head of Public Service Dr. Joseph Kinyua addresses participants during the ceremony



The PSC choir performs during the inauguration ceremony

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Vision

A Citizen-centric public service

Mission

To reform and transform the public service for efficient service delivery

Core Values

- Citizen Focus
- Professionalism
- Innovation
- Team-work

Public Service Commission Directorates

- Recruitment and Selection
- Human Resource Management & Development
- Establishment and Management Consultancy Services
- Performance and Service Delivery Improvement
- Board Management Services
- Compliance and Quality Assurance
- Finance and Planning
- Corporate Services
- Legal Services
- Internal Audit

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